



with Lucy Brogden
Mental health in the workplace



THE **NEW**DAILY

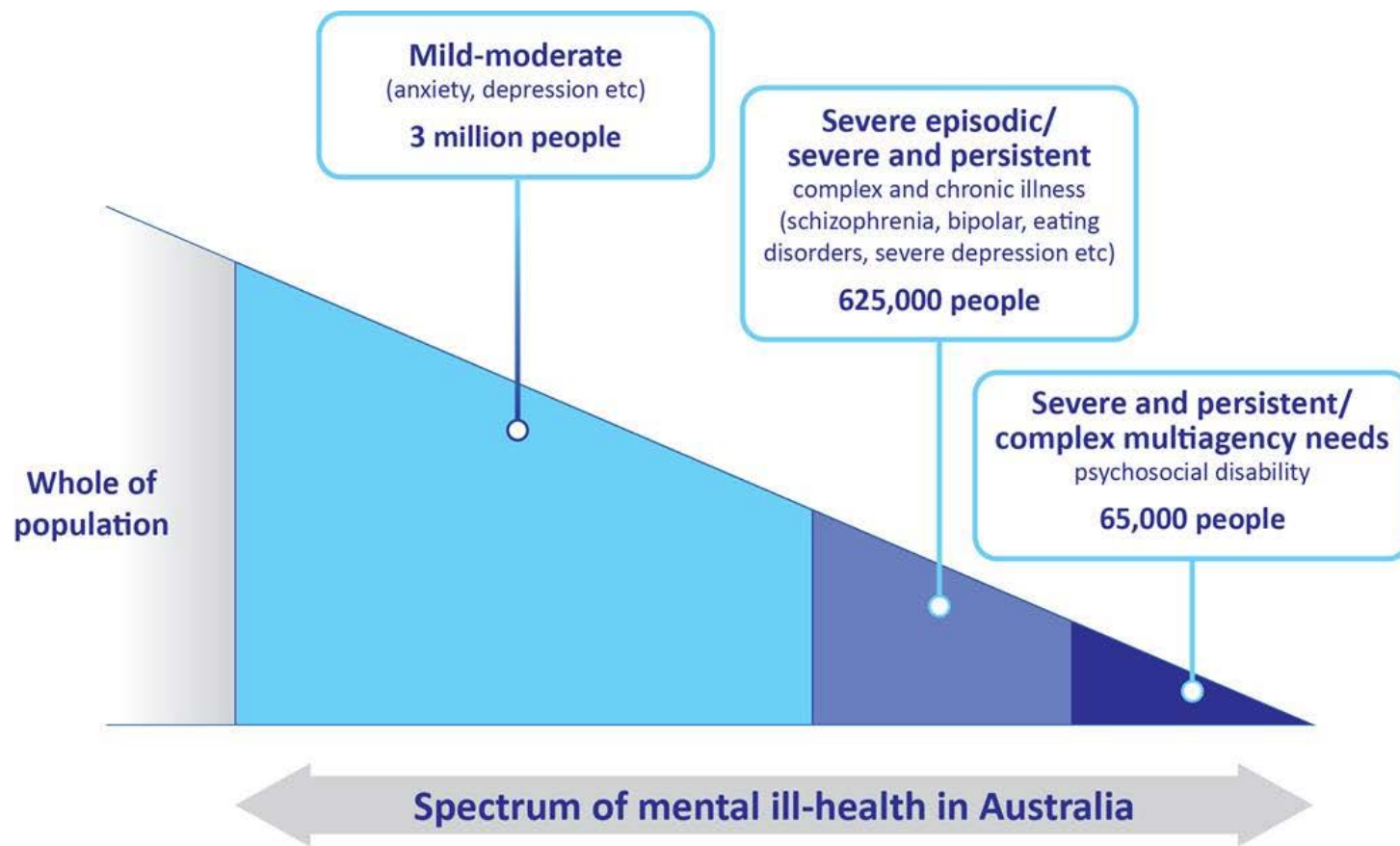
**Love and work are the
cornerstones of our
humanness.**

- Sigmund Freud.



SALUS POPULI SUPREMA LEX

THE WELLBEING OF THE PEOPLE IS TO BE
THE HIGHEST LAW



Annual distribution of mental ill-health in Australia

~1M Australians
live with
Depression



1 in 5 women

1 in 8 men



~2M Australians
live with
Anxiety



1 in 3 women

1 in 5 men



8 Australians
die by suicide
every day – 5 are
men



Economic Impact

Cost of mental ill-health >4% of GDP

Australia = \$60B

Every 10% gain in mental health of Australians, GDP would rise by 0.4%



About the Commission

- Established 2012
- Executive agency in Commonwealth Health portfolio
- Reporting to Commonwealth Minister for Health
- Twice yearly reporting to Prime Minister and Minister for Health



The Commission's Role

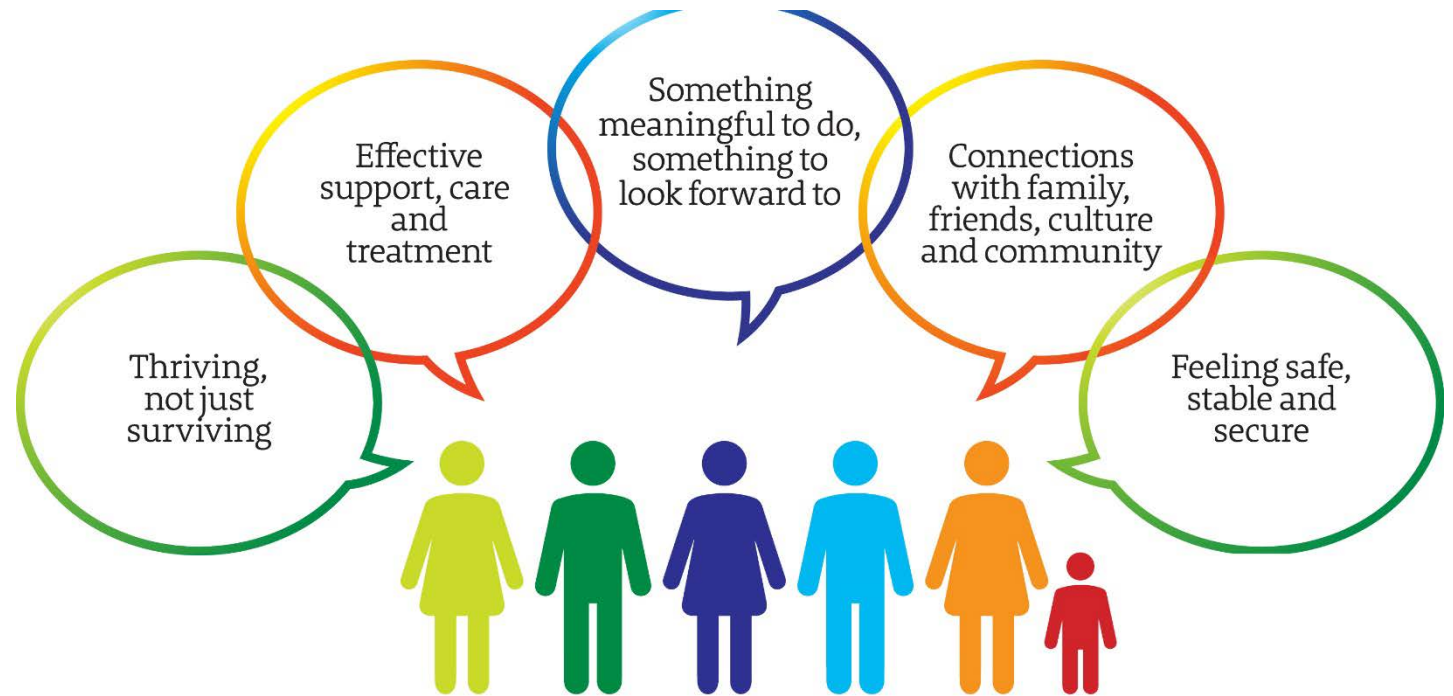
*That all
Australians
achieve the
best possible
mental health
and wellbeing.*

Monitor and report on mental health and suicide prevention systems

Provide advice to Government and the community

Act as a **catalyst for change**

CONTRIBUTING LIFE



Contributing Life

SOCIAL DETERMINANTS OF HEALTH

The conditions in which people are born, grow, work, live, and age, and the wider set of forces and systems shaping the conditions of daily life.

These circumstances are shaped by the distribution of money, power and resources at global, national and local levels.

The social determinants of health are mostly responsible for health inequities - the unfair and avoidable differences in health status seen within and between countries.



- Public: MBS, PBS, ABF, Welfare Benefits, Programme grants, private incentives
- Private: PHI, Self funded, commercial & social investments

Workforce training, development & distribution

E-mental health & information systems

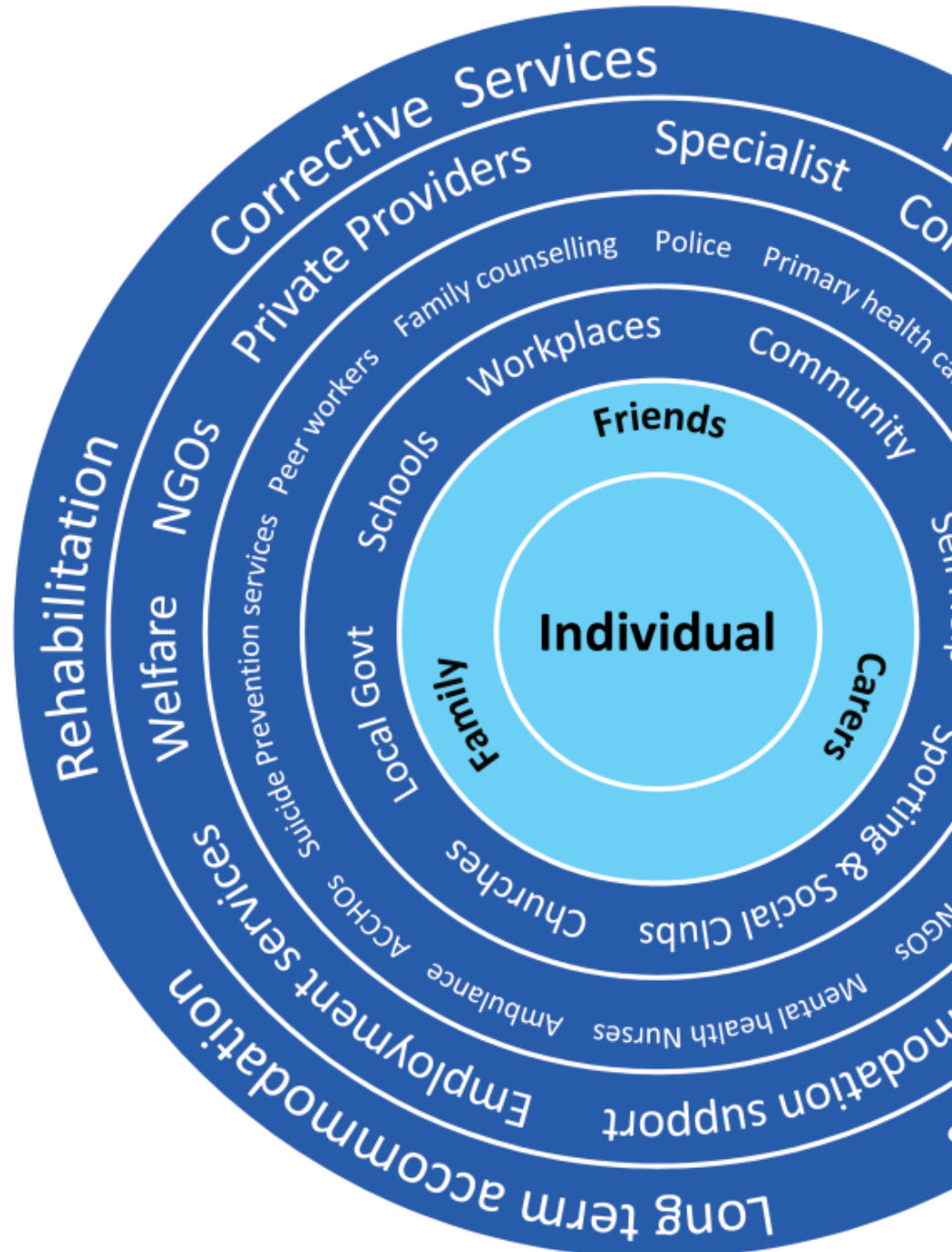
Performance targets, indicators & data

Planning & governance

Research & evaluation

Legislation

Regional integration



DESIGN OF A PERSON- CENTERED/ PERSON LED APPROACH

THE MENTALLY HEALTHY WORK PLACE ALLIANCE

TAKE CARE OF BUSINESS



REPORT SUMMARY AND HIGHLIGHTS

IN AUSTRALIA, DURING THE 2015 / 16 FINANCIAL YEAR

786,000

786,000 people who were unable to work due to ill health, injury or disability received income support from a commonwealth, state, territory or private source.

6.5 M

An additional 6.5 million people accessed employer provided leave entitlements for short periods of work incapacity.

\$37.2 B

A total of \$37.2 billion was spent on income support for these people during the year.

SCOPE OF INCOME SUPPORT SYSTEMS

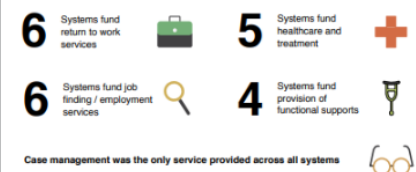
LARGEST

SMALLEST



SYSTEM SERVICES AND FEATURES

COMMON MEDICAL CONDITIONS



MOVEMENT BETWEEN SYSTEMS

SYSTEM DATA

There is very little data on movement of people between systems. Interviews with 25 experts revealed a small number of major pathways for people with long periods of work incapacity.

The systems are data rich. However the data landscape is highly fragmented and siloed. Half of the systems have centralised databases, there are few common data standards and no formal data linkage.

IDENTIFIED OPPORTUNITIES TO IMPROVE WORK AND HEALTH





66%

Believe it would **improve productivity**.

National = 61%



62%

Believe that it would **improve staff retention**.

National = 56%



63%

Believe it would **reduce absenteeism**.

National = 58%



46%

Believe it would **reduce compensation claims** and associated costs.

National = 49%



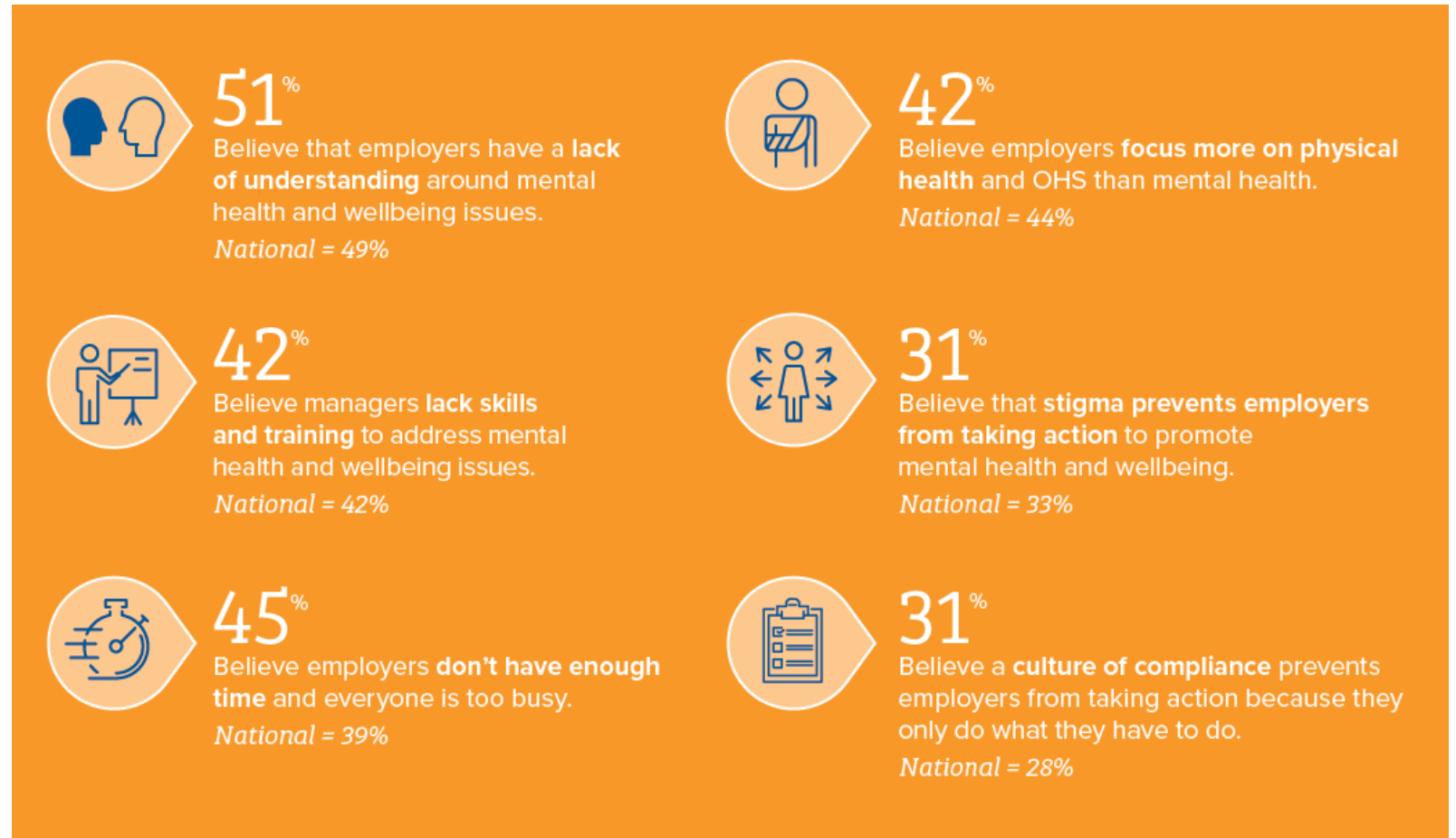
40%

Believe it would provide employers with the ability to **attract and recruit new employees**.

National = 39%

Superfriend®

The business case for investing in workplace mental health and wellbeing



What is preventing employers from taking action?

Are we there yet?

Superfriend®



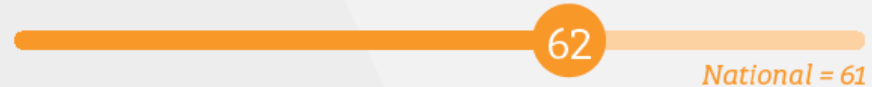
LEADERSHIP

The existence of supportive and committed leadership in the organisation that endorses and prioritises initiatives that support a mentally healthy workplace.



CONNECTEDNESS

A work environment that is characterised by strong interpersonal and social support, trust and fairness, and inclusiveness.



POLICIES AND PRACTICES

The existence and use of robust policies, strategies and processes that address mental health within an organisational framework. There are clear processes driving policy development and implementation in the workplace.

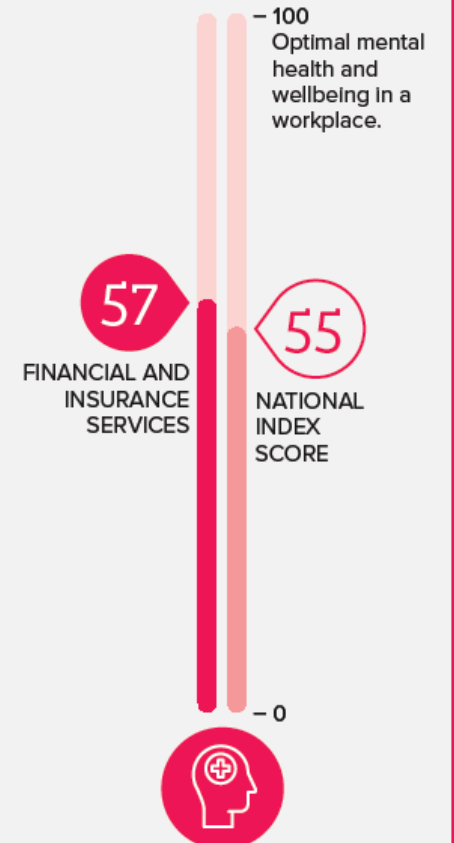


CAPABILITIES AND CULTURE

The application of knowledge and skills within an organisation to support positive mental health and wellbeing, and to influence the culture through changing practices and improving the environment.



2017 PROGRESS TOWARDS THE DESIRED STATE OF WORKPLACE MENTAL HEALTH AND WELLBEING.



**Culture eats strategy
for breakfast.**

- Peter Drucker



IDENTITY AND PURPOSE

"EVERYONE SEES WHAT YOU APPEAR TO
BE, FEW EXPERIENCE WHAT YOU REALLY
ARE"

culture

brand

purpose

Tying organisational identity and culture



Cognitive Dissonance

- Festinger's (1957) cognitive dissonance theory suggests that we have an inner drive to hold all our attitudes and beliefs in harmony and avoid disharmony (or dissonance).
- Cognitive dissonance refers to a situation involving conflicting attitudes, beliefs or behaviours. This produces a feeling of discomfort leading to an alteration in one of the attitudes, beliefs or behaviours to reduce the discomfort and restore balance etc.

Ethical Climate

The shared perceptions of what is ethically correct behaviour and how ethical issues should be handled in the organisation
(Peterson, 2002)





Moral Distress and Injury

- **Moral distress** arises from ongoing moral and ethical conflicts with the workplace
- **Moral injury is the damage done to one's conscience or moral compass** when that person perpetrates, witnesses, or fails to prevent acts that transgress their own moral and ethical values or codes of conduct.
- **Moral injury can lead to serious distress, depression and suicidality.** Moral injury can take the life of those suffering from it, both metaphorically and literally. Moral injury debilitates people, preventing them from living full, healthy lives.

Source – Moral Injury Project Syracuse University

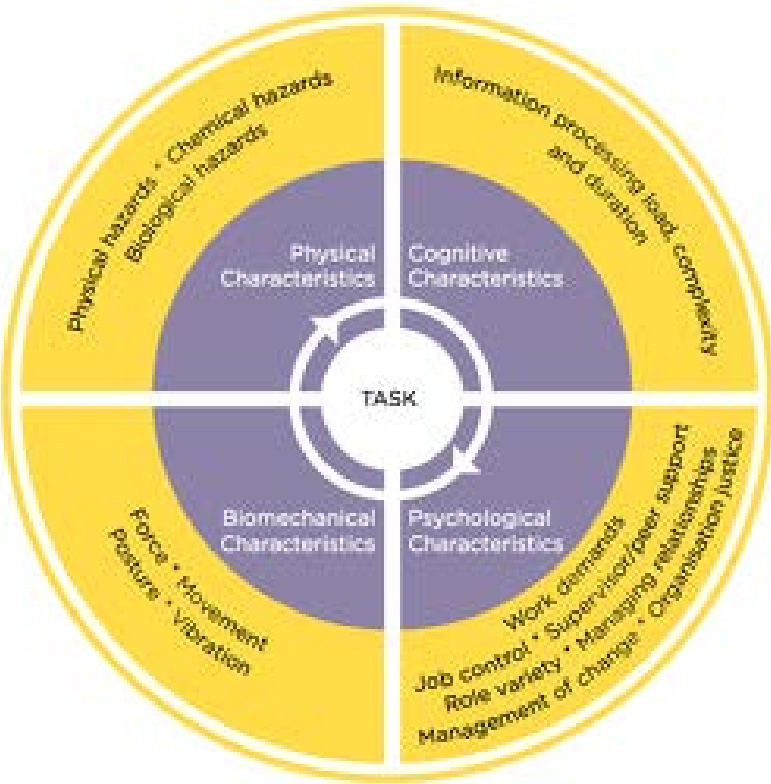
6 Key Areas Workplaces Need to Address

1. Smarter work design
2. Promoting and facilitating early help seeking and early intervention
3. Building a positive and safe work culture
4. Enhancing personal and organisational resilience
5. Supporting recovery
6. Increasing the awareness of mental illness and reducing stigma



If you want someone
to do a good job
– give them a good
job to do.

Herzberg



CENTRE FOR
**TRANSFORMATIVE
WORK DESIGN**



Job and Work Design

Gender - Financial Security

If Sydney were 100 women...

- 31% would have a **university degree**, and 8% would currently be **studying for one**
 - 30% would **work full time**
 - 5% would **own a business**
 - 27% of those who work would **take public transport to get there**
 - 18% would have performed **volunteer work in the last year**
 - 15% would earn **over \$100k per year**
 - 48% would earn **less than \$34k per year**
 - 54% would be **in paid work** (compared to 65% of men)
-

Make Super Fair



Provide low income earners with an additional \$1,000 contribution annually into their super accounts to help boost their balances and make up the super gender gap

Increase the super guarantee to 12%

Remove the \$450 monthly pay threshold which sees an estimated 220,000 women miss out on super every year

Make sure that super is paid on parental leave, to ensure it is treated like all other types of leave

Measure and publish the impact that any future changes to super would have on women

Resources



www.superfriend.com.au



www.headsup.org.au



www.transformativeworkdesign.com



www.lifeline.org.au

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